

Policy: Visitation Policy for Assisted Living Communities and Skilled Nursing Centers within the Jewish HomeLife network due to Covid-19

Effective Date: 09.25.2020

Purpose: Jewish Homelife is dedicated to protecting its residents and clients from contracting COVID-19 by limiting exposure to non-essential personnel. The purpose of the policy is to establish a procedure to safely accommodate visitation in phases as part of the reopening plan of care during the Covid-19 pandemic that conforms to all regulatory guidelines or executive orders on a federal, state and local level.

Policy and Plan Specifics

Visitation Qualifications by Phases

Phase I

- 14-day Covid-19 county positivity rate > 10%

Phase II

- Baseline testing of resident and direct care staff conducted.
- no new onset of Covid-19 cases in the last 14 days.
- 14-day Covid-19 positivity rate 5-10%.

Phase III

- Baseline testing of resident and direct care staff conducted.
- No new onset of Covid-19 cases in the last 14 days.
- 14-day Covid-19 county positivity rate < 5%.

Types of Visits

- Window Visit
- Outdoor Visit
- Limited Indoor Visit
- Compassionate Care Visit

Visitation Area:

- Outside visitation will be allowed only in the specific area(s) designated by the community.
- Inside Visitation will be allowed only in the specific area (s) designated by the community within the regulated phase of visitation.
- There will be no access given to other areas of community.

- No one other than staff and residents may enter elevators or enter resident rooms at this time unless being escorted there for visitation (i.e. compassionate care visitations)
- Staff will disinfect visiting area between each visit.
- A staff supervision policy and cleaning schedule will be established by each community.

Without Exception, All Visitors Must:

- Follow the scheduling method set by each community to schedule your visit in advance. Visits are by reservation only. Walk-ins will not be accommodated.
- Be respectful of others by adhering to the time scheduled in advance. If you are late to your scheduled time, no accommodations will be made to extend your time.
- Sign a COVID-19 visitation waiver upon entering the community or visitation area.
- Pass through a screening that includes having your temperatures taken and answering a series of questions before entering the visitation area and performing hand hygiene.
- Wear appropriate personal protective equipment (PPE) such as surgical mask before entering the community. Exceptions may be made for residents who are hearing impaired.
- Practice good hand hygiene by using alcohol based hand sanitizer before and after the visit
- Monitor your child's behavior during the visit. Children should remain inside the visitation quadrant at all times.
- Maintain appropriate social distancing (6 feet) during the visit. For the protection of all, no hugging, kissing, holding hands, or other personal contact is permitted.
- Not exceed 2 people per visit. Each child counts as one person
- Adhere to all established rules and procedures

Additional Policies Regarding Visits

1. We do not encourage bringing items to your resident at this time (packages, food, flowers etc.). The community may accept a small care package that will be on quarantine for 24 hours before being delivered to resident; however, package acceptance policies are at the discretion of each community.
2. No pets are allowed in community during visitation.
3. Strict infection control practices must remain in effect during visitation.
4. Visitors who do not adhere to all guidelines outlined in this policy will not be permitted to schedule additional visits.
5. Communities reserve the right to cancel or reschedule visits for any reason at any time.

State Requirements for Visitation, as provided by DPH, CMS and Georgia Health Care Association (GHCA)

1. Any resident that is confirmed or presumed to be actively positive for COVID-19 or is exhibiting signs or symptoms of COVID-19 should not participate in outdoor visitation.

2. All visits must be coordinated through facility staff and visitors need to make appointments in advance of the visit to ensure visits do not overlap.
3. Compassionate care visitation* should be based on the needs of the resident.
4. Proper social distancing should be maintained at all times throughout visitation.
5. During transport to and from visits, staff and resident must wear masks or face covering and face shield. Proper hand hygiene with ABHR with at least 60% alcohol, cleaning and disinfecting of resident transport equipment (i.e. wheelchair, must be conducted by resident and staff prior to exit from resident's room and entrance back into the facility. ABHR must to be provided to visitors for their use before and after the visit.
6. Visitors must wear a face covering/mask at all times during outdoor visitation. Unless medically contraindicated.
7. Appropriate environmental factors, (e.g., shade structure) should be considered.
8. All furniture used during the visit (e.g., tables and chairs) needs to be cleaned and disinfected with a List N disinfectant between use. Any sharing of items during the visit should be prohibited.

*Residents who may benefit from a compassionate plan of care are recently admitted residents struggling to adapt to a new environment, recent grief from loss, experiencing weight loss and dehydration and those exhibiting signs and symptoms possibly related to emotional distress or depression associated with prolonged social isolation and separation from family and friends.

Please note that each residential community has additional guidelines and policies that must be adhered to at all times. Families must abide by both Jewish HomeLife and community-specific policies in order to continue scheduling visitations.

Please see additional community-specific guidelines on the following pages before scheduling your visit.

In-Person Visitation Guidelines and Procedures **Updated 09/25/2020**

The day of your scheduled visit, please report to the front of the community for screening. All visitors must pass through the screening areas before being escorted to the designated courtyard.

Please be on time for visit and allow for time to be screened. If you are running late, the time will be deducted from your visit; as our staff must have time to disinfect the area between visits.

Days/Times Available (no exceptions)

- Tuesdays, Wednesdays and Thursdays for 20 minute time slots
- 10:00 AM-12:00 pm and then again from 2:00 PM-3:30 PM.
- No walk-in visits will be accommodated. All visits must be scheduled in advance.

Scheduling Your Visit

- Please use the Sign Up Genius link provided in the weekly email update.
- Do not contact Social Services directly for signups.

Visit Rules

- Visits will be for 20 minutes only.
- Families can visit one time per week only.
- No more than 2 family members per visit. Each child counts as 1 guest.
- Wear appropriate personal protective equipment (PPE) such as surgical mask before entering the visitation area. Exceptions may be made for residents who are hearing impaired.
- Practice good hand hygiene by using alcohol based hand sanitizer before and after the visit
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Days/Times Available (on a first-come, first-served basis):

- Tuesdays, Thursdays and Sundays only
- 10:00 am, 11:00 am, 2:00 pm, 3:00 pm, 4:00 pm only.

Scheduling Your Visit

- Please email Lynette at lynettetf@jewishhomelife.org with your requested date and time.
- Request must be a minimum of one day in advance. We cannot guarantee same day visits, and we cannot accommodate walk in visits.
- You will receive a confirmation email with your date/time.
- If there is no availability for the time/date selected you will receive a phone call regarding alternative scheduling.

Visit Rules

- Visits will be for 30 minutes only.
- Families can visit one time per week only.
- No more than 2 family members per visit. Each child counts as 1 guest.
- Each visitor must agree to sign the wavier, to be screened before visit and wear a mask at all times.
- Food/packages/flowers etc. will not be allowed during the visit (those items will follow the original procedure of being delivered to the front door)
- No pets are allowed.
- No entry allowed in the community (courtyard access only).
- No personal contact (touching, hugging, etc.) in order to maintain 6 feet of social distance.

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